

# English Questionnaire

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Canadian LabourWatch Association  
Labour Day Poll

## State of the Unions 2011



Good (afternoon, evening), my name is [insert first name]. I am calling from NANOS RESEARCH. We are currently conducting a study about working in Canada and would appreciate your participation. This is not a sales call. All views you share are confidential and our survey will take about X minutes of your time. First of all, can you please tell me if you are at least 18 years old?

1. Which of the following best describes your personal work situation? [READ]  
 \* ACCEPT ONE ANSWER \*
- I work full-time .....1
  - I work part-time....that is less than 30 hours a week .....2
  - I am retired .....3 Not eligible
  - I am at home .....4 Not eligible
  - I am a student.....5 Not eligible
  - I am unemployed.....6 Not eligible
  - [DO NOT PROMPT]
  - Don't know .....77 Not eligible
  - Refusal.....99 Not eligible

**NOTE: If not employed ask to speak to someone over 18 who is currently employed in the household?**

2. In your current job, are you.....  
 READ \* ACCEPT ONE ANSWER \* ANSWERS IN ROTATION
- ...unionized .....1 ==> SKIP TO Q4
  - ...not unionized, and have never been unionized.....2 ==> GO TO Q3
  - ...not unionized, but have been unionized in the past ..... 3 ==> GO TO Q3
  - [DO NOT PROMPT]
  - Don't know .....77 ==> TERMINATE
  - Refusal.....99 ==> TERMINATE

3. If you are not unionized now, would you be very interested, somewhat interested, somewhat not interested or not at all interested in being unionized in your current job?
- Very interested .....1
  - Somewhat interested .....2
  - Somewhat not interested .....3
  - Not at all interested .....4
  - [DO NOT PROMPT]
  - Don't know .....77
  - Refusal.....99

INTERVIEWER NOTE: NEVER BEEN UNIONIZED RESPONDENTS – SKIP TO Q8 – UNIONIZED/FORMERLY UNIONIZED RESPONDENTS CONTINUE to Q4 – CURRENTLY UNIONIZED – PRESENT TENSE – FORMERLY UNIONIZED PAST TENSE

4. You said you are/WERE unionized. An actual Member of a union can be elected to represent fellow workers and is also subject to union discipline. Someone covered under a collective agreement who pays dues but cannot be elected or be subject to union discipline is unionized but not an actual union Member. Based on what I have just explained are/WERE you an actual Member of a union or not a Member?

- READ \* ACCEPT ONE ANSWER \* ANSWERS IN ROTATION
- Yes (am/WAS an actual union Member) ..... 1
  - No (am/WAS not an actual union Member) .....2
  - [DO NOT PROMPT]
  - Don't know .....77
  - Refusal .....99



5. Which of the following is true for you? [READ]  
 READ \* ACCEPT ONE ANSWER \* ANSWERS IN ROTATION  
 I cannot / could not resign my union Membership while keeping my unionized job..... 1  
 I can / could resign my union Membership while keeping my unionized job..... 2  
 [DO NOT PROMPT]  
 I do not know whether or not the collective agreement at my unionized job allows / allowed me to resign from the union but keep my job..... 77
6. Which of the following best describes how you became a union Member. Is it because.....  
 READ \* ACCEPT ONE ANSWER \* ANSWERS IN ROTATION  
 ...it was required and came with the job..... 1  
 ...you voluntarily became a Member of the union ..... 2  
 [DO NOT PROMPT]  
 Don't know ..... 77  
 Refusal..... 99
7. From what you know / knew of your union's activities, do / did you feel that your contributions (in the form of dues) are / were.....  
 READ \* ACCEPT ONE ANSWER \* ANSWERS IN ROTATION  
 ...well spent ..... 1  
 ...not well spent ..... 2  
 [DO NOT PROMPT]  
 Don't know ..... 77  
 Refusal..... 99
8. If you were given the choice in your current job / FORMERLY UNIONIZED JOB would you choose / HAVE WANTED to be.....  
 READ \* ACCEPT ONE ANSWER \* ANSWERS IN ROTATION  
 ...unionized..... 1  
 ...not unionized ..... 2  
 [DO NOT PROMPT]  
 Don't know ..... 77  
 Refusal..... 99
9. Which statement best represents your personal opinion ...  
 \*\*READ\*\* \*\*ACCEPT ONE ANSWER\*\* \*\*ANSWERS IN ROTATION  
 ... unions were needed and relevant at one time, but today they are no longer necessary ..... 1  
 ... unions are still as relevant today as they have ever been .. 2  
 [DO NOT PROMPT]  
 Don't know ..... 77 => SKIP TO Q11  
 Refusal..... 99 => SKIP TO Q11
10. Why do you have that opinion? [OPEN-ENDED]  
 \*\*RECORD ALL ANSWERS\*\*  
 Note answer:..... 96  
 Don't know ..... 77  
 Refusal..... 99



Do you think that the presence of a union in a workplace has a VERY POSITIVE, SOMEWHAT POSITIVE, SOMEWHAT NEGATIVE OR VERY NEGATIVE, effect on the following...

[Also record Not applicable (8), don't know (77) or Refusal (99)]

[ROTATE Q11-Q14]:

11. ...the ability of a business to compete
- |                         |    |
|-------------------------|----|
| Very positive .....     | 1  |
| Somewhat positive ..... | 2  |
| Somewhat negative ..... | 3  |
| Very negative .....     | 4  |
| [DO NOT PROMPT]         |    |
| Unsure .....            | 77 |
| No answer .....         | 99 |
12. ...job security for employees
- |                         |    |
|-------------------------|----|
| Very positive .....     | 1  |
| Somewhat positive ..... | 2  |
| Somewhat negative ..... | 3  |
| Very negative .....     | 4  |
| [DO NOT PROMPT]         |    |
| Unsure .....            | 77 |
| No answer .....         | 99 |
13. ...the promotion of an innovative working atmosphere
- |                         |    |
|-------------------------|----|
| Very positive .....     | 1  |
| Somewhat positive ..... | 2  |
| Somewhat negative ..... | 3  |
| Very negative .....     | 4  |
| [DO NOT PROMPT]         |    |
| Unsure .....            | 77 |
| No answer .....         | 99 |
14. ...the ability for a government to use your tax dollars
- |                         |    |
|-------------------------|----|
| Very positive .....     | 1  |
| Somewhat positive ..... | 2  |
| Somewhat negative ..... | 3  |
| Very negative .....     | 4  |
| [DO NOT PROMPT]         |    |
| Unsure .....            | 77 |
| No answer .....         | 99 |



I am going to read you a list of statements about workplace and unions. For each statement, please tell me if you COMPLETELY AGREE, SOMEWHAT AGREE, SOMEWHAT DISAGREE OR COMPLETELY DISAGREE with the statement. [Also record Not applicable (8), don't know (77) or Refusal (99)]

[ROTATE Q15-Q17]

15. A secret ballot vote should be required when forming or removing a union from a workplace
- |                           |    |
|---------------------------|----|
| Completely agree .....    | 1  |
| Somewhat agree .....      | 2  |
| Somewhat disagree .....   | 3  |
| Completely disagree ..... | 4  |
| [DO NOT PROMPT]           |    |
| Unsure.....               | 77 |
| No answer .....           | 99 |
16. During a union organizing drive, employees should be entitled to obtain information from both the union and the employer on the impact of workplace unionization
- |                           |    |
|---------------------------|----|
| Completely agree .....    | 1  |
| Somewhat agree .....      | 2  |
| Somewhat disagree .....   | 3  |
| Completely disagree ..... | 4  |
| [DO NOT PROMPT]           |    |
| Unsure.....               | 77 |
| No answer .....           | 99 |
17. Governments should be allowed to restrict bidding on public contracts solely to unionized companies/employees while preventing non-union companies/employees from bidding
- |                           |    |
|---------------------------|----|
| Completely agree .....    | 1  |
| Somewhat agree .....      | 2  |
| Somewhat disagree .....   | 3  |
| Completely disagree ..... | 4  |
| [DO NOT PROMPT]           |    |
| Unsure.....               | 77 |
| No answer .....           | 99 |

Do you COMPLETELY AGREE, SOMEWHAT AGREE, SOMEWHAT DISAGREE OR COMPLETELY DISAGREE with the following statement?

18. A worker, during a union drive or thinking about becoming unionized, should be able to obtain financial information about the union.
- |                           |    |
|---------------------------|----|
| Completely agree .....    | 1  |
| Somewhat agree .....      | 2  |
| Somewhat disagree .....   | 3  |
| Completely disagree ..... | 4  |
| [DO NOT PROMPT]           |    |
| Unsure.....               | 77 |
| No answer .....           | 99 |



As you may know, public and private sector unions do not pay taxes, the union dues of unionized employees of the private and public sectors are tax deductible and their strike pay is not taxable. In addition, tax payers pay the wages of civil servants and, therefore, fund their union dues. Please tell me whether you COMPLETELY AGREE, SOMEWHAT AGREE, SOMEWHAT DISAGREE OR COMPLETELY DISAGREE with the following statement:

19. It should be mandatory for unions from both the private and public sectors to publicly disclose detailed financial information on a regular basis

Completely agree .....	1
Somewhat agree .....	2
Somewhat disagree .....	3
Completely disagree .....	4
[DO NOT PROMPT]	
Unsure.....	77
No answer .....	99

Do you COMPLETELY AGREE, SOMEWHAT AGREE, SOMEWHAT DISAGREE OR COMPLETELY DISAGREE with the following uses of union dues? [Also record Not applicable (8), don't know (77) or Refusal (99)] [ROTATE Q21-Q23]

20. making contributions to political parties

Completely agree .....	1
Somewhat agree .....	2
Somewhat disagree .....	3
Completely disagree .....	4
[DO NOT PROMPT]	
Unsure.....	77
No answer .....	99

21. making contributions to advocacy groups unrelated to your workplace's needs

Completely agree .....	1
Somewhat agree .....	2
Somewhat disagree .....	3
Completely disagree .....	4
[DO NOT PROMPT]	
Unsure.....	77
No answer .....	99

22. making contributions to fund attack ads against a political party

Completely agree .....	1
Somewhat agree .....	2
Somewhat disagree .....	3
Completely disagree .....	4
[DO NOT PROMPT]	
Unsure.....	77
No answer .....	99



As you may know, in most of Canada, unions can go on strike and employers can lock employees out when negotiating a contract. In addition, when a union goes on strike, unionized workers can cross their own union picket lines, except in Quebec. Please tell me whether you COMPLETELY AGREE, SOMEWHAT AGREE, SOMEWHAT DISAGREE OR COMPLETELY DISAGREE with the following statement:

23. When on strike, unionized workers should be free to cross their own picket line as a way to show their disagreement with their union

Completely agree .....	1
Somewhat agree .....	2
Somewhat disagree .....	3
Completely disagree .....	4
[DO NOT PROMPT]	
Unsure.....	77
No answer .....	99

24. Why do you have that opinion? [Open-ended]

**\*\*RECORD ALL ANSWERS\*\***

Note answer: .....	96
Don't know .....	77
Refusal .....	99

**Demographic questions:**

25. Can you tell me in which age group you are, is it between...

READ

...18-24 years of age.....	1
...25-34 .....	2
...35-44 .....	3
...45-54 .....	4
...55-64 .....	5
...65-74 .....	6
or over 75 .....	7
[DO NOT PROMPT]	
Refusal.....	99

26. What is your current main occupation? [DO NOT READ LIST]

[NOTE TO INTERVIEWERS: WE ARE TALKING ABOUT PAYING JOBS ONLY!!! Even if the respondent is on a sabbatical, maternity, illness or work-related accident leave, ask him/her for his/her OCCUPATION. Self-employed, freelance, ask for the type of work or to help you, ask the type of company where he/she works.]

**\*\*\*PROMPT GOVERNMENT EMPLOYEES TO KNOW THEIR LINE OF WORK.**

OFFICE WORKER (Cashier, office clerk, accounting clerk, secretary, etc.) 01



PERSONNEL SPECIALIZED IN SALES (Insurance agent, sales person, sales clerk, real estate agent, real estate broker, sales rep. ....)	02
PERSONNEL SPECIALIZED IN SERVICES (Security agent, taxi driver, hairdresser, cook, clergy member, in the military, police officer, firefighter, etc. ....)	03
MANUAL WORKERS (Farmer, packer, unskilled worker, miner, fisherman, forest worker, etc.) .....	04
SKILLED, SEMI-SKILLED WORKERS (Bricklayer, truck driver, electrician, machine operator, mechanic, painter, plumber, etc. ....)	05
SCIENCE AND TECHNOLOGIES WORKERS (computer operator, programmer-analyst, technician, audio-technician, lab technician, etc.) .....	06
PROFESSIONALS (Archeologist, architect, artist, lawyer, banker, biologist, chemist, accountant, consultant, foreman, dentist, designer, economist .....	07
MANAGERS/ADMINISTRATORS/OWNERS (Director, editor, entrepreneur, executive, manager, business person, politician, president .....	08
Write down if uncertain.....	77
Refusal .....	99
 27. Do you work in government administration, a public sector enterprise or a private sector company?	
Government administration .....	1
Public sector enterprise .....	2
Private sector company .....	3
Don't know .....	77
Refusal.....	99
 28. Including yourself, how many people does your company currently employ (including full-time and part-time employees)? Is it ...?	
** READ ** ANSWER EVEN IF APPROXIMATE NUMBER	
... 1-4.....	1
... 5-9.....	2
... 10-49 .....	3
... 50-99 .....	4
... 100-249.....	5
... 250-499 .....	6
... or more than 500.....	7
[DO NOT PROMPT]	
Don't know .....	77
Refusal.....	99
 29. What is the highest level of schooling that you have completed? Is it...	
** READ LIST ** RECORD HIGHEST LEVEL ONLY	
... Elementary (7 years or less) .....	1
... High School, general or professional (8 to 12 years) .....	2
... College pre-university, technical training, certificate (CEP), accreditation (ASP) or proficiency diploma (DEP)(13-15 years) .....	3
... University certificates and diplomas .....	4
... University Bachelor (including classical studies) .....	5
... University Masters .....	6
... University Doctorate (Phd) .....	7
[DO NOT PROMPT]	
Refusal.....	99





30. What languages, other than French or English, are spoken in your household?

Record language: \_\_\_\_\_

31. Were you born in Canada or outside of Canada?
- |                             |    |
|-----------------------------|----|
| Born in Canada.....         | 1  |
| Born outside of Canada..... | 2  |
| Refusal .....               | 99 |

32. In what category is the TOTAL INCOME, in 2010, before income tax, of all the members of your household, is it...?

- READ
- |   |    |
|---|----|
| ...less than \$20,000 .....                       | 1  |
| ...between \$20 000 and less than \$40,000 .....  | 2  |
| ...between \$40 000 and less than \$60,000 .....  | 3  |
| ...between \$60 000 and less than \$80,000 .....  | 4  |
| ...between \$80 000 and less than \$100,000 ..... | 5  |
| or \$100 000 or more.....                         | 6  |
| [DO NOT PROMPT]                                   |    |
| Refusal.....                                      | 99 |

We're done. Thank you very much for your time.

33. Enter respondent's gender [DO NOT ASK]

- |             |   |
|-------------|---|
| Male .....  | 1 |
| Female..... | 2 |

